CrystaLite Skylight Standard Warranty

Skylight Frame and Glazing

Glass Glazed Skylights:
CrystaLite glass skylights are warranted against manufacturer’s defects for a period of ten (10) years from date of purchase. Insulated glass units shall carry a ten (10) year warranty against delaminating, seal failure and deterioration of low-e coatings. Where field glazed, the installer shall be responsible for glass to frame seal.

Excluded from this warranty is all other forms of glass breakage or failure.

A minimum pitch of 2/12 is required for all glass skylights. Any modification and/or changes to our skylight system without the written consent of CrystaLite, Inc. will render the warranty null and void.

Skylights are not warranted against thermal damage caused from dark or reflective surfaces directly below the unit. Such dark or reflective surfaces could be, but not limited to, curb tape, curbs, screens/blinds or other accessory hardware.

Skylights are not warranted against VOC emissions from tapes and sealants, not provided by CrystaLite.

Plastic Glazed Skylights:
CrystaLite thermoformed plastic skylights are warranted against manufacturer’s defects for a period of five (5) years from date of purchase.

CrystaLite skylights glazed with Lexan polycarbonate multiwall sheet shall have a ten (10) year prorated warranty from date of purchase.

Skylights are not warranted against thermal damage caused from dark or reflective surfaces directly below the unit. Such dark or reflective surfaces could be, but not limited to, curb tape, curbs, screens/blinds or other accessory hardware.

Skylights are not warranted against VOC emissions from tapes and sealants, not provided by CrystaLite.

Stipulations
Warranty replacement units will be remanufactured in the same size and description as the original units only and does not include removal of defective unit or installation of replacement unit. Warranty period will remain in effect from the original date of delivery. Warranty orders will be chargeable items with proper credit given upon return and inspection of original item.

Operator Hardware
Solar Smart products are warranted against defect in materials and workmanship for a period of two (2) years from date of purchase.

All Truth Hardware manual hardware are warranted against defect in materials and workmanship for a period of ten (10) years from date of purchase.